2018 LGBTQ+ Health Care Symposium: Embracing Inclusion & Diversity in Caring for the Whole Person.

May 10, 2018

7:00 - 5:00
Boar's Head Inn, Charlottesville, VA

Provided by the Office of Continuing Medical Education, University of Virginia School of Medicine and the School of Nursing Continuing Education
Program Overview

Professional care providers seek to provide care with respect, dignity, and using the best evidence possible to ensure quality care that's accessible to all. Embracing diversity and inclusion best supports health care experiences that are as diverse as the individuals served. Through thoughtful dialogue and engaging presentations, we will introduce terminology and language, perspectives, and background information about the LGBTQ+ community. We will also review current best organizational practices for LGBTQ+ patients and associates (employees, physicians, volunteers) and present best medical practices for the specific healthcare needs of the LGBTQ+ population. We invite healthcare professionals, administration, and public health officials to join together to address common challenges faced in our LGBTQ+ communities across their lifespan. This Symposium is designed to increase knowledge, awareness, and sensitivity among healthcare providers to better serve those within the LGBTQ+ community.

Learning Objectives

At the conclusion of the symposium attendees will be able to:

- Recall differences between biological sex, sexual orientation, gender identity, and gender expression, and be able to define language and terminology that applies to LGBTQ identities.
- Reflect on their own personal ideas, stereotypes, and assumptions related to those that are gay, lesbian, bisexual, transgender, intersex, queer or allied. (LGBTQ+)
- Discuss the concepts and language regarding LGBTQ+ communities with fellow staff, patients, and their families.
- Actively engage in crucial conversations with fellow staff, patients, and families around care needs and the healthcare experience of those that are LGBTQ+.
- Actively engage in embracing a culture of equity and inclusion in caring for those that are LGBTQ+ and their families.
- Increase their awareness of health care providers, community services and resources that support LGBTQ+ populations.

Online Registration Available at:

www.cmevillage.com

Registration Fees:

- Physicians $200
- Residents/Fellows $150
- Nurses & Other Health Care Professionals $150
- Students $100

Registration closes May 2, 2018. Onsite registration is available as space allows for an additional $50 added to the above fees.

Accreditation & Designation Statement

The University of Virginia School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

The University of Virginia School of Medicine designates this live activity for a maximum of 7.5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The University of Virginia School of Medicine awards 7.5 hours of participation (equivalent to AMA PRA Category 1 Credits™) to each non-physician participant who successfully completes this educational activity. The University of Virginia School of Medicine maintains a record of participation for six (6) years.

The University of Virginia School of Nursing Continuing Education is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

The UVA School of Nursing Continuing Education awards 7.5 contact hours for nurses who participate in this educational activity and complete the post activity evaluation.

Guest Faculty

Kimberly Acquaviva, PhD, MSW  
Professor, School of Nursing  
George Washington University

Tari Hanneman, MPA  
Director, Healthcare Equality Index  
Human Rights Campaign

Tommy Dickinson, PhD, RN  
Senior Lecturer & Deputy Head,  
Department of Mental Health  
Florence Nightingale Faculty of Nursing,  
Midwifery, & Palliative Care,  
King’s College London

Faculty & Planning Committee

Dyan Arekakis, FNP, MSN  
Nursing Content Expert  
UVA Teen Health & Young Adult Center

Jann Balmer, PhD, RN*  
Director  
UVA Continuing Medical Education

Bush Bell, MBA, CPXP*  
Patient Experience Officer  
UVA Health System

Kathleen Bunch Meneses, MS*  
Program Manager  
UVA Continuing Medical Education

Cathy Campbell, PhD RN*  
Associate Professor  
UVA School of Nursing

John Dent, MD*  
Professor of Medicine/Cardiology  
UVA Department of Medicine

Dallas Ducar, MSN*  
NP Student  
UVA School of Nursing

Linda Hanson, MSN*  
Project Coordinator  
UVA School of Nursing

Susan Kools, RN, PhD  
Professor & Associate Dean  
for Diversity and Inclusion  
UVA School of Nursing

Amy-Sarah Marshall, MFA*  
Founding Organizer, C’ville Pride Community Network  
SEO & Online Marketing Specialist  
UVA Health System

Charlotte Patterson, PhD*  
Professor, UVA Department of Psychology and UVA Center for Children, Families, and Law

Scott Rheinheimer, MS  
Assistant Director  
UVA LGBTQ Student Services

Rafael Romo, PhD, RN*  
Assistant Professor  
UVA School of Nursing

Kenneth White, PhD, ACNP-BC*  
Course Director  
Professor & Associate Dean  
Strategic Partnerships & Innovation  
UVA School of Nursing

Location and Lodging

Boar’s Head Inn  |  200 Ednam Drive  |  Charlottesville, VA

Limited room block available, (first come, first served), to book, please call (866) 996-7504 and reference group code 550

Rate: $165/night (book by April 9, 2018)

Complimentary on-site parking is included for all attendees.

Contact for Information

uvacme@virginia.edu  |  434.924.5310
## Agenda

**Syllabus will be provided online only, at www.cmevillage.com**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>7:00 – 8:00</td>
<td>Registration and Breakfast</td>
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<tr>
<td>8:00 - 8:05</td>
<td>Opening Welcome</td>
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<td></td>
<td>Ken White</td>
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<td>8:05 - 8:35</td>
<td><strong>Patient Stories</strong> – What I wish people knew about me as LGBTQ+</td>
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<td>Moderator: Susan Kools</td>
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<td>8:35 - 9:35</td>
<td>Safe Space Training</td>
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<td>Scott Rheinheimer</td>
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<td>9:35 - 10:05</td>
<td><strong>Round table discussions</strong> - Identify top 3 questions that if addressed, would help you to better connect with LGBTQ+ colleagues, patients, families</td>
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<td>10:05 - 10:15</td>
<td>Break &amp; Exhibitors</td>
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<td>10:15 - 11:00</td>
<td><strong>Human Rights Campaign – Healthcare Equality Index</strong></td>
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<td>What does good look like?</td>
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<td>Tari Hanneman</td>
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<td>11:00 - 11:45</td>
<td><strong>Panel discussion/Q&amp;A</strong></td>
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<td>Panelists: Tari Hanneman, Scott Rheinheimer</td>
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<td>Moderator: Bush Bell</td>
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<td>11:45 - 12:00</td>
<td><strong>Centering Exercise – Guided Meditation</strong></td>
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<td>12:00 - 1:00</td>
<td>Lunch <em>(provided)</em></td>
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<td>1:00 - 1:45</td>
<td><strong>LGBTQ+ Yesterday, Today, and Tomorrow</strong></td>
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<td>Tommy Dickinson</td>
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<td>1:45 - 2:30</td>
<td><strong>LGBTQ+ Healthcare:</strong> Transforming Professional Practice</td>
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<td>Kimberly Acquaviva</td>
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<td>2:30 - 3:00</td>
<td><strong>Panel Discussion/Q&amp;A</strong></td>
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<td>Panelists: Tommy Dickinson, Kimberly Acquaviva</td>
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<td>3:00 - 3:15</td>
<td>Break &amp; Exhibitors</td>
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<td>3:15 - 4:00</td>
<td><strong>Concurrent Breakout Sessions</strong></td>
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<td>Children/teens and families/Trans care &amp; experience</td>
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<td>Palliative care</td>
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<td>Spiritual care</td>
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<td>4:00 - 5:00</td>
<td><strong>Now what? How to take this information back to work.</strong></td>
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<td>Panelists: Scott Rheinheimer, Tari Hanneman, Susan Kools</td>
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